

MADISON COUNTY ROAD DEPARTMENT

JUNE 2015

CLOSED CALL ANALYSIS

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18283	10/03/13 Request 06/22/15 Schedule 06/26/15 Closed	Durations 4.0 S-to-C 0.6 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Stevenson, Melvin Road Dept	Old 51 Rd District 3
			Needs ditching.			
19071	04/09/14 Request 06/08/15 Schedule 06/02/15 Closed	Durations -6.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Foscett, Doris Robinson Rd	Robinson Rd District 4
			gravel needed on culvert has been washed away			
19901	08/15/14 Request 06/15/15 Schedule 06/26/15 Closed	Durations 11.0 S-to-C 0.3 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Pender, Sylvia Spring Water Cv	Spring Water Cv District 1
			Payment is crumbling around the curve and drainage (asphalt) need to be redone			
20056	09/23/14 Request 06/26/15 Schedule 06/26/15 Closed	Durations 0.0 S-to-C 0.3 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Peusch, Chris Hampton Hills Blvd.	Hampton Hills Blvd District 4
			Customer requesting culvert repair sinking at the culvert.			
20167	10/15/14 Request 06/15/15 Schedule 06/26/15 Closed	Durations 11.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Johnnie Stout Road	Stout Rd District 3
			Requesting culvert			
20407	01/05/15 Request 06/05/15 Schedule 06/26/15 Closed	Durations 21.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ross, Wallace Charles Rd	Charles Rd District 4
			Need culvert installed at new address. Will have it staked off.			

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20408	01/05/15 Request 06/05/15 Schedule 06/26/15 Closed	Durations 21.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ross, Wallace Charles Rd	Charles Rd District 4
Culvert need to be installed at new address. Will have it staked off.						
20449	01/16/15 Request 06/19/15 Schedule 06/24/15 Closed	Durations 5.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lyles, Diane Virgin Mary Rd	Virgin Mary Rd District 5
Request that current culvert have extensions for a truck to get in and out of driveway						
20569	02/13/15 Request 06/15/15 Schedule 06/02/15 Closed	Durations -13.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams, Charles N. Old Canton Rd	Bo Murphy Rd District 4
Roads needs ditching on both sides and gravel.						
20759	03/23/15 Request 06/08/15 Schedule 06/26/15 Closed	Durations 18.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Christy, Mike Childress Ln	Childress Ln District 4
Culvert needs to be replaced/installed						
20763	03/24/15 Request 06/08/15 Schedule 06/26/15 Closed	Durations 18.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Deputy, Sheriff Yandell Rd	Yandell Rd District 4
Pot holes at Hampton Hills S/D and Deerfield Country Clubhouse on Yandell Rd						
20769	03/24/15 Request 06/22/15 Schedule 06/02/15 Closed	Durations -20.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Saxton, Joe N Old Canton Rd	North Old Canton Rd District 1
Needs gravel on his culvert						

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20776	03/25/15 Request 06/26/15 Schedule 06/26/15 Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer Denim Way	Denim Way District 3
Requesting pothole repair at the 4 way stop Denim Way & Industrial Park Drive.						
20845	04/01/15 Request 06/08/15 Schedule 06/26/15 Closed	Durations 18.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Tucker, Richard Cotton Blossom Lane	Cotton Blossom Ln District 4
Requesting repair on road where it has washed away.						
20868	04/06/15 Request 06/12/15 Schedule 06/26/15 Closed	Durations 14.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Tyner, Daniel Virilia Road	Virilia Rd District 4
Requesting culvert						
20929	04/14/15 Request 06/22/15 Schedule 05/29/15 Closed	Durations -24.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Cross, Rashunta Riley Williams Rd	Riley Williams Rd District 5
Pot holes are bad and need to be filed						
21092	05/11/15 Request 06/05/15 Schedule 06/24/15 Closed	Durations 19.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jackson, Samuel East Sowell Rd	East Sowell Rd District 1
Need culvert installed for new home will stake off						
21102	05/12/15 Request 06/15/15 Schedule 05/19/15 Closed	Durations -27.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Howland, John Oakdale Rd	Oakdale Rd District 3
Repair potholes						

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21116	05/18/15 Request 06/19/15 Schedule 05/29/15 Closed	Durations -21.0 S-to-C 10.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Richardson, Charles Petrified Forest Rd	Petrified Forest Rd District 4
Pot holes to be filled on road						
21128	05/19/15 Request 06/10/15 Schedule 06/18/15 Closed	Durations 8.0 S-to-C 29.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Ozborn, Debra Endris Rd	Endris Rd District 4
Many pot holes on road need to be filled just as you turn off of Rankin Rd unto Endris Rd						
21130	05/20/15 Request 06/04/15 Schedule 06/26/15 Closed	Durations 22.0 S-to-C 37.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Taylor, Zack Windsor Dr	Rice Rd District 3
When the curb was done on Rice Rd made a dip so that it makes it hard to get in with a car and water stands at driveway						
21137	05/21/15 Request 06/26/15 Schedule 06/18/15 Closed	Durations -8.0 S-to-C 28.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Wells, Scott Gunter Rd	Gunter Rd District 5
Pot holes are bad at the end of road heading to Endris Rd and then Rankin Rd						
21144	05/21/15 Request 06/26/15 Schedule 05/29/15 Closed	Durations -28.0 S-to-C 7.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer Finney Rd	Finney Rd District 5
Pot hole on road east of City limit sign						
21155	05/26/15 Request 06/26/15 Schedule 06/01/15 Closed	Durations -25.0 S-to-C 6.1 O-to-C	Stop Sign Medium Priority	Brown, Shirley Road Maintenance	Hall, Charles Twin Cedars Dr	Twin Cedars Dr District 1
Stop sign is down						

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21160	05/27/15 Request 06/16/15 Schedule 06/26/15 Closed	Durations 10.0 S-to-C 30.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Payne, Bill Bozeman Rd	Bozeman Rd District 3
Pot hole need to be filled at the shoulder of road near church						
21162	05/27/15 Request 06/26/15 Schedule 06/26/15 Closed	Durations 0.0 S-to-C 30.1 O-to-C	Stop Sign Medium Priority	Brown, Shirley Road Maintenance	Sheriff Deputy Robinson Rd	Robinson Rd District 4
Stop sign is down at at the intersection of Robinson Rd and Sharon Rd						
21181	05/29/15 Request 06/29/15 Schedule 06/01/15 Closed	Durations -28.0 S-to-C 2.9 O-to-C	Broken Water Line Medium Priority	Brown, Shirley Road Maintenance	Rosell Yandell Rd	Yandell Rd District 1
Broken water line near this address						
21182	05/29/15 Request 06/02/15 Schedule 06/09/15 Closed	Durations 7.0 S-to-C 10.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hill, Tackerv Hawkins Thompson	Hawkins Thompson Ln District 4
Pot holes need to be filled						
21192	06/02/15 Request 06/02/15 Schedule 06/02/15 Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Beverly Way Rd	Way Rd District 5
Need gravel at the mailbox						
21195	06/02/15 Request 06/03/15 Schedule 06/26/15 Closed	Durations 23.0 S-to-C 23.9 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Sheriff Deputy Puah Rd	Puah Rd District 4
Called in to report cave in of road						

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21199	06/02/15	Request	Durations	Other	Brown, Shirley	Dennis	Crawford Rd
	06/02/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Crawford Rd	District 4
	06/02/15	Closed	-0.2 O-to-C	Small phone line been cut while crew was working on road			
21214	06/04/15	Request	Durations	Signage Installation	Brown, Shirley	Customer	Mcqarra Rd
	06/04/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Mcqarra Rd	District 4
	06/04/15	Closed	-0.1 O-to-C	Requesting name & stop			
21217	06/08/15	Request	Durations	Mosquito Spraying	Brown, Shirley	Hill, Curtis	Madison Co Road Dept
	06/08/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Canton	
	06/08/15	Closed	0.1 O-to-C	Will not be in today			
21221	06/08/15	Request	Durations	Pot Holes	Brown, Shirley	Smith, Kathy	Sonnys Rd
	06/09/15	Schedule	1.0 S-to-C	Medium Priority	Road Maintenance	Sonnv's Road	District 4
	06/10/15	Closed	1.9 O-to-C	Requesting pothole repair.			
21223	06/08/15	Request	Durations	Signage Installation	Brown, Shirley	Endris, Craig	Clarkdell Rd
	06/08/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Clarkdale Road	District 1
	06/08/15	Closed	0.0 O-to-C	Requesting stop sign be replaced at Clarkdale & Clarkdale Ext			
21233	06/09/15	Request	Durations	Other	Brown, Shirley	Williams, Edward	Permenter Rd
	06/09/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Permenter Rd	District 5
	06/09/15	Closed	-0.1 O-to-C	Mail box is missing after mowing crew came through			

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21240	06/10/15 Request 06/10/15 Schedule 06/10/15 Closed	Durations 0.0 S-to-C -0.2 O-to-C	Signage Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Samuel, Eddie Church Rd	Church Rd District 4
Speed humps sign is down						
21241	06/10/15 Request 06/10/15 Schedule 06/10/15 Closed	Durations 0.0 S-to-C -0.2 O-to-C	Other Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lloyd Andrew Ln	Andrew Ln District 5
Small phone line was cut while grading road						
21263	06/16/15 Request 06/16/15 Schedule 06/16/15 Closed	Durations 0.0 S-to-C 0.0 O-to-C	Other Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Hill, Curtis Road Dept	Madison Co Road Dept
Called in sick						
21270	06/16/15 Request 06/26/15 Schedule 06/26/15 Closed	Durations 0.0 S-to-C 10.0 O-to-C	Signage Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lane, David Canebrake Road	Bradfield Rd District 4
Name sign issing @ Bradfield & Kayfield -----And Parkfield & Crestridge signs are loose.						
21275	06/17/15 Request 06/17/15 Schedule 06/17/15 Closed	Durations 0.0 S-to-C 0.0 O-to-C	Down Tree Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Rush, Robin Camden Plantation	Virilia Rd District 4
Small tree blocking half of road 1 mile west of Camden Plantation						
21282	06/17/15 Request 06/17/15 Schedule 06/17/15 Closed	Durations 0.0 S-to-C -0.2 O-to-C	Down Tree Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Stevenson, Melvin Andrew Ln	Andrew Ln District 5
A tree has fallen on power lines at the address						

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21291	06/19/15 Request 06/19/15 Schedule 06/19/15 Closed	Durations 0.0 S-to-C 0.0 O-to-C	Stop Sign Medium Priority	Brown, Shirley Road Maintenance	Jones, Bill Coker Rd	Coker Rd District 3
Stop sign is down at the intersection of Coker Rd and Lake Cavalier Rd						
21292	06/19/15 Request 06/19/15 Schedule 06/23/15 Closed	Durations 4.0 S-to-C 3.9 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Jones, Bill Lake Cavalier Rd	Lake Cavalier Rd District 3
Street sign for Lake Cavalier Rd is down from on top Stop sign						
21300	06/22/15 Request 06/22/15 Schedule 06/22/15 Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Austin, Joe Road Dept	Madison Co Road Dept
Called in sick						
21307	06/22/15 Request 06/22/15 Schedule 06/22/15 Closed	Durations 0.0 S-to-C 0.1 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Lockett, Eugene Rocky Hill Rd	Rocky Hill Rd District 5
Grass was not cut in front on county right of way						
21309	06/22/15 Request 06/22/15 Schedule 06/22/15 Closed	Durations 0.0 S-to-C -0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Johnson, Roberta AlbertCatching Road	Albert Catchinas Rd District 5
Tree hanging across road about to fall customer say she talk to Paul Griffin						
21314	06/23/15 Request 06/24/15 Schedule 06/26/15 Closed	Durations 2.0 S-to-C 3.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jobe, T Cauthen Rd	Cauthen Rd District 5
Pot holes need to be filled						

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21336	06/25/15	Request	Durations	Other	Brown, Shirley	Flemina	Childress Ln
	06/25/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Childress Ln	District 4
	06/25/15	Closed	0.0 O-to-C	Telephone line was cut while putting in a culvert			
21337	06/25/15	Request	Durations	Signage Installation	Brown, Shirley	Brown, Danny	Stribling Road Extension
	06/25/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Church Rd	District 2
	06/25/15	Closed	0.0 O-to-C	Would like for stop sign to be brought back from interection			
21338	06/25/15	Request	Durations	Other	Brown, Shirley	Flemina	Childress Ln
	06/25/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Childress Ln	District 4
	06/25/15	Closed	-0.2 O-to-C	Phone line was cut while putting in culvert			

Closed Request 51 **0.73 S-to-C Average Duration**
4.82 O-to-C Average Duration

Total Requests: 51 **0.73 S-to-C Average Duration**
4.82 O-to-C Average Duration